

OmniTouch My Teamwork for IBM® Lotus® Sametime®

Audio conferencing for Lotus Sametime users eliminating dependence upon third-party audio providers for a tangible ROI



A Multimedia Collaboration Partnership

OmniTouch My Teamwork for IBM Lotus Sametime combines the rich enterprise instant messaging, presence services, and web conferencing features of Lotus Sametime with Alcatel-Lucent's award-winning OmniTouch My Teamwork conferencing and collaboration product. The result delivers real savings for enterprises by eliminating third-party audio conferencing services providers while leveraging the Lotus Sametime client interface. Lotus Sametime users benefit from the seamless integration with no additional client to download for ease of use--click-to-conference, audio conference call controls and scheduling are available direct from the Lotus Sametime client.

Lotus Sametime Connect, an installed desktop application and Lotus Sametime Meeting Center, a web-based application for scheduling and joining Lotus Sametime conferences are the two key elements comprising the Lotus Sametime solution. The Alcatel-Lucent integration supports both components as well as IBM Lotus Notes®. The OmniTouch My Teamwork audio conferencing features are completely immersed within Lotus Sametime and do not require any additional clients, hardware, or servers.

The solution also offers audio recording capability and advanced audio conferencing features like leader and participant access codes, dial-in and dial-out access mute/unmute, and conference locking.

Key Benefits

- Save money with premises-based audio conferencing
- Uses IBM-supported APIs for seamless integration
- Embedded within the Lotus Sametime Connect client for click-to-conference capability
- Integrated with the Lotus Sametime Meeting Center Web Conferencing portal for scheduling and joining meetings
- Works with any PBX to provide conferencing to all enterprises regardless of their network
- Flexible deployment options — premises-based and hosted service with operator console feature
- Call-back for non-Lotus Sametime users allows customers, partners, and suppliers to join calls
- Offers conference-specific passcodes for security and privacy

Significant Savings

For companies looking to deploy or already using Lotus Sametime, the integrated solution delivers a speedy return on investment by eliminating third-party audio conferencing costs. Unlike expensive proprietary hardware-based solutions, OmniTouch My Teamwork for IBM Lotus Sametime is completely software-based and runs on a standard computer. Additional savings via the software licensing capability as upgrades and increased capacity are completed without additional hardware.

Flexible Solution

Powered by the OmniTouch Advanced Communications Server (ACS), the solution supports Alcatel-Lucent OmniPCX Enterprise and OmniPCX Office, as well as legacy telephone switches with mixed IP and PSTN calling. With its easy scalability and operator console feature, OmniTouch My Teamwork for IBM Lotus Sametime can also be offered as a managed service or hosted solution.

Solution Features

Audio Conferencing

- Scheduled, recurring, reservationless, and click-to-conference modes
- Start an ad hoc conference with contact(s) or phone numbers
- View and edit scheduled conferences
- Join conferences via a web page login or dial-in number with passcodes
- Leader and participant conference access codes
- Non-provisioned Lotus Sametime users may participate in conferences

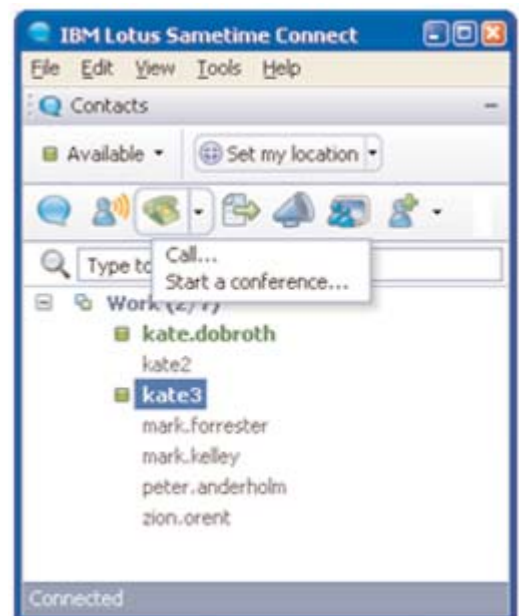
Audio Conference Controls

- Add additional conference participants (contacts or phone numbers)
- Call control via Lotus Sametime interface or telephone key press
- Hold, mute, and drop controls
- Active talker indication
- Conference locking

Recording and Playback

- View, play, and distribute audio recordings
- Stored securely on server or download locally
- Non-provisioned users such as vendors or prospects can access recordings via URL
- Password protected

IBM Lotus Sametime Connect Client with Click-to-Conference Capability



OmniTouch My Teamwork Technical Specifications

Capacity

- Maximum number of conferences per server: 300
- Maximum number of G.711 calls: 600
- Maximum number of G.729A calls: 320
- Maximum number of G.726-32 calls: 320
- Integrated PSTN/TDM gateway (optional)
- Maximum TDM users per server
 - T1: CAS 192, CCS 184
 - E1(Euro-ISDN): 240
- 100,000 provisioned users/server (dial in audio conferencing)
- Stack servers for scalability, conference spanning, IM and presence federation, and redundancy
- Geographic server distribution for toll calling arbitrage

Interfaces and Protocols

- DTMF, HTTP, HTTPS, MGCP, SIP, SMTP, SNMP, XML
- SIP Standards: RFC 2327, 2833, 2848, 2976, 3261, 3263, 3265, 3428, 3515, 3891, and 3892
- VoIP Transport: RTP
- Audio codec: G.711 a-law and mu-law, G.729A, and G.726-32

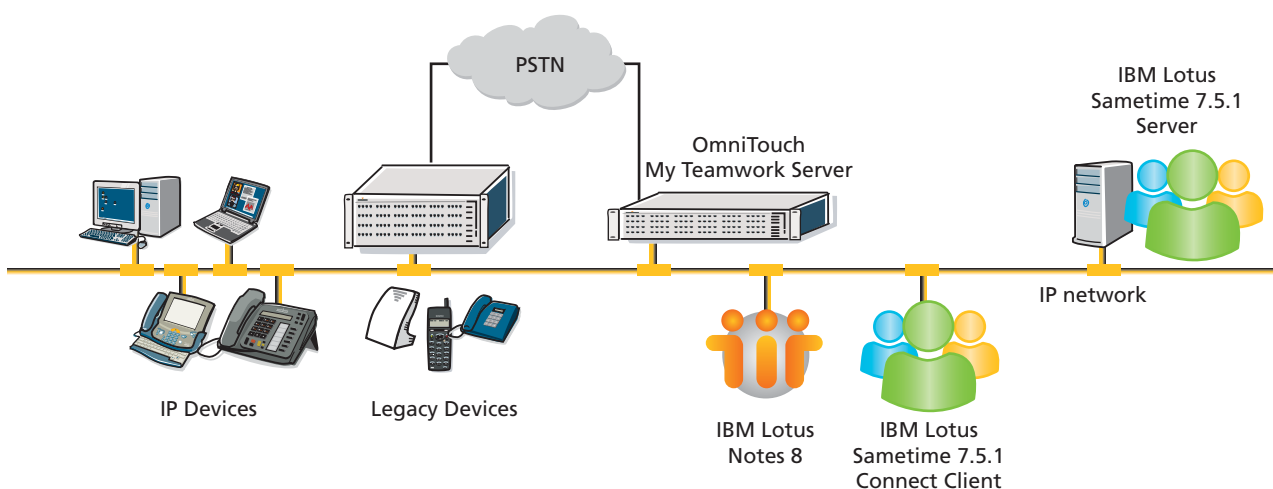
Network Infrastructure

Interoperability with Alcatel-Lucent products

- OmniPCX Enterprise
- OmniPCX Office
- OmniVista 4760
- 5020 Softswitch Product Suite
- VPN Firewall Brick
- VitalQIP DNS/DHCP IP Management Software
- VitalSuite Network Management Performance Software
- Interoperability with many vendors' PBXs, PSTN gateways, softswitches, and soft phones
- Any network (PSTN and IP) or phone (PBX, softphone, mobile)

System Requirements

- OmniTouch Advanced Communications Server running OmniTouch My Teamwork
- Intel-based computer supporting Red Hat Enterprise Server Release 4.0
- IBM Sametime Connect Client 7.5.1
- Lotus Domino Server 7.0 or greater
- See operating system, server, hardware and [browser requirements for Lotus Sametime at www.ibm.com/lotus/sametime](http://www.ibm.com/lotus/sametime)



www.alcatel-lucent.com

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