

# Alcatel-Lucent 400 DECT Handset

Localisation and notification management



User documentation

8AL90837USAA ed.01

01/2011

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## 1.1 Introduction

Your Alcatel-Lucent 400 DECT handset provides services such as live signals, notification and events calls, as well as status calls, providing location information for each of those services that enables the user to be located on the premises.

These services make it easy to send an alarm signal (notification) in the event of an emergency such as personal injury or material damage and to track the user on site for security purposes. All these services must be activated and configured by your system administrator. If you need any further information, please contact your administrator.

Only the notification and the event calls can be initiated by the user. Live signals and status calls are transparent to the user and are automatically initiated by the Handset depending on the administrator's configuration. These two features that are automatically processed by the handset are designed to report on phone coverage, with additional information such as coverage strength, battery remaining, and other handset status information.

Please note that if one or more of these services has been activated, the overall handset battery life will decrease, depending on the programming parameters that have been defined. Redial function will not be available if one or more of these services has been activated.

## 1.2 Notification calls

These calls are designed to send alarm signals easily in emergency situations. Typically, emergency situations involve injuries or material damage and have highest priority among all other alarm events and calls.

Notification calls are made by a long press on the following keys:



→ **The handset is communicating with the alarm server. The message that appears on the handset display will depend on your system configuration**

→ **The normal call processing message is displayed on the screen and, depending on the configuration, the user can receive an acknowledge or in a conference message**

The notification calls are priority calls and can be performed in any handset status. Handset statuses are: idle, conversation, dialling, calling, configuration, put in charger, removed from charger. Any active call will be terminated as soon as a notification call is initiated. Notification calls will also interrupt any calls such as live, key event or status calls.

During the notification process, all user actions are ignored until communication is established with the alarm server. Then either the user or the alarm server can terminate the call and the handset will return to idle state and will be available to process any subsequent user calls.

### 1.3 Key event calls

This feature allows you to send an information message to the notification server by pressing particular keys on the numeric pad. This Key event call can only be performed when the handset is in idle state. A typical application of this feature could be to press a specific key when a room is ready in the case of a hotel application. Each long press on a different key will send a different message to the server.



Long press: 1, 2, 3, 4, 5, 6, #



**The handset is communicating with the alarm server. The message that appears on the handset display will depend on your system configuration.**



After activating the key event process, the user should wait until communication is established with the alarm server before pressing any key, to ensure correct functioning. Then either the user or the alarm server can terminate the call and the handset will return to idle state and will be available to process any subsequent user calls.

### 1.4 Forced ring

You may have put your handset in vibrate or silent mode. Despite this configuration your phone may ring at the maximum volume level using melody 5, with a specific call from an alarm server. At the same time that the handset rings, a message (maximum of 14 characters) may appear on the display of the phone. In the event that this feature is used on your premises, it is advisable not to use melody 5 to process normal voice calls.

### 1.5 Calls

While the phone is making such a call, the standard call processing message appears on the display and you are unable to receive or set up any other calls.

Notification calls have the highest priority over any other calls. In the event of a notification call, any other call will be interrupted. All keys will be locked during the notification process in order to avoid the activation of call back, consultation call, etc.

# Declaration of compliance

We, Alcatel-Lucent Enterprise, declare that the products covered by this user guide are compliant with the primary requirements of the Parliament and Council Directive 1999/5/CE.

This equipment uses the DECT harmonised frequency spectrum and can be used in all the countries of the European Community, Switzerland and Norway. No guarantee is given concerning possible interference affecting DECT equipment, due to other authorised utilisation of the radio frequencies concerned.

This device has been designed and manufactured not to exceed the SAR (Specific Absorption Rate) radio frequency power transmission limits established by the different countries concerned.  
Consumption in standby: 20 mW.

The labels and icons presented in this document are not contractually binding and may be modified without prior warning.

The labels and icons displayed on your phone depend on the system to which you are connected and may differ from those specified in this document.

Changes or modifications to the equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment..

A copy of the original of this declaration of compliance can be obtained from your installer..



## Information relative to the environment

This symbol indicates that at the end of its life, this product should be subject to special collection and disposal in member countries of the European Union, as well as in Norway and Switzerland. By ensuring this product is disposed of correctly, you will help to conserve natural resources and help prevent potential negative consequences to the environment and human health which could otherwise be caused by inappropriate disposal of this product. For further details about recycling this product, please contact the supplier who sold you the product.