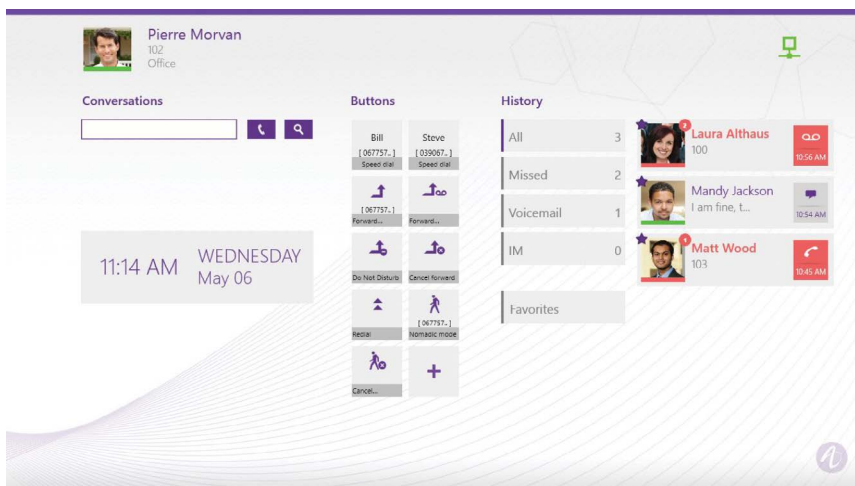


PIMphony Touch, a PC-based telephony for Windows Modern UI users

Alcatel-Lucent OXO Connect

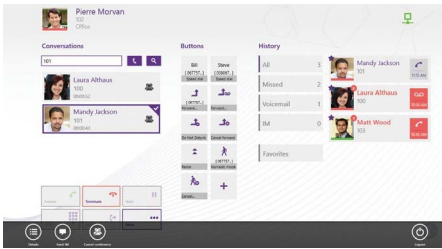
PIMphony™ Touch for Alcatel-Lucent OXO Connect is a personal communication manager that links the two most widely used business tools – computers or tablets and telephones – to provide a powerful, user-friendly telephone assistant that manages daily phone tasks. PIMphony Touch improves customer interaction and services, increases personal and team productivity, and optimizes a company's investment in OXO Connect by adding a new dimension to phone services.

PIMphony Touch makes use of the Windows 8.1 and Windows 10 experience and provides telephony presence as well as instant messaging (IM) in addition to PIMphony Pro features.



Benefits

- Mobility management (routing rules)
- Personal efficiency, saves users time with dial-by-name, direct call key and direct feature keys
- Team efficiency with workgroup favorites and telephonic presence
- Simplified access to critical information within incoming messages
- Optimised user comfort:
 - Full user environment view at a glance
 - Same coherent environment on all of the user's devices thanks to the unified call log
 - Designed for touch screens and high definition screens
 - Resized to any width
- Multiplatform application with the same experience
 - PC
 - Windows Tablet
 - Windows phone (OpenTouch Conversation® for Windows Phone)
- Easy deployment and upgrade through Windows Store
- Windows 8.1 and Windows 10 features for improved user experience
 - Notifications always on (voice mail, IM and missed calls)
 - Live tiles (small, medium, wide and large)
 - Different bars (charm bar, application bar)



Features

- In-conversation services (hold, transfer, conference, DTMF, send IM)
- Enhanced incoming call management (call deflect, redirect to voice mail)
- Universal dial-by-name
- Unified call log per user
- Unified IM
- Visual voice mail
- Unified messaging
- Call recording
- Favorites with telephonic presence
- User-programmable keys (up to 50 keys for speed dial and features)
- Routing rules
- Click to call
- Event notifications
- LAN and WAN connectivity
- 20 languages (English UK, English US, Czech, French, Hungarian, German, Slovak, Italian, Slovenian, Spanish, Polish, Portuguese, Russian, Greek, Finnish, Dutch, Romanian, Chinese Simplified, Chinese Traditional, Chinese Hong Kong SAR)

Detailed features

Notifications

- Notifications of events always active (new missed call, new voice mail, new IM)
- Notifications with toast above other running applications
- Notifications on live tiles
- Notifications on lock screen
- Microsoft technology: Windows Push Notification Services (WNS)

Routing rules

- Mobility profiles in case of OpenTouch Conversation for Windows Phone associated to a fixed phone
- Call forwarding capabilities
- Routing rules status on the PIMphony Touch banner

Contact manager integration

- Universal dial-by-name using local contact database, Light Directory Access Protocol (LDAP), OXO Connect and OmniPCX® Office RCE phone book

– Search result includes contact details (Work, Home, Mobile, Email, Website, IM, photo)

- Synchronization with local contact database (manual import)
- Enhanced customer interaction with a photo of contacts (on an incoming call, in the call log, in dial-by-name)
- Associated contact card details

Favorites

- Any contact (internal or external) tagged as a favorite
- Up to 50 favorites
- Telephonic presence for internal favorites
- Associated contact card details

Unified call log

- Calls tracked in the call log with contact identification (CLIP), date, time, and call duration (incoming answered and unanswered calls, outgoing calls, voice mail IM)
- Call setup and contact card popup with one click
- All calls logged even PC or tablet is switched off

Visual mailbox

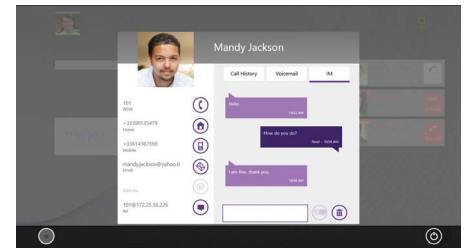
- Play option (on a PC or tablet or on a telephonic device) as configured by the user
- Read and delete messages
- Skip to previous or next message
- Associated contact card details
- Call recording

Unified messaging

- Integration of voice mail and calls notifications into the user's e-mail client
- Voice messages notified with or without attachment (.wav) as configured by the user
- Calls notified (all calls or unanswered calls) as configured by the user
- Displayed information: date and time and caller's name (if the caller is identified in the call server directories) or phone number

Instant messages (IM)

- Conversation management (list of all instant messages from and to a contact)
- Displayed information: date and time, sender's name or phone number and IM status (sent, delivered, read)
- IM sending: in a conversation, in the call log, in dial-by-name
- Associated contact card details



Technical specifications

Dimensioning

- Maximum number of PIMphony Touch users: 200

Phones

PIMphony Touch can be linked to many types of phones sets, such as:

- Alcatel-Lucent DECT, GAP sets (both only on TDM DECT infrastructure)
- Alcatel-Lucent IP/digital DeskPhones, Premium DeskPhones s Series and Premium DeskPhones
- Alcatel-Lucent 8 and 9 Series
- Analog phones
- Alcatel-Lucent OmniTouch® WLAN handsets

Compatibility

- Windows 8.1 and Windows 10 (32 and 64 bits)
- Any Windows PC with the minimal configurations as recommended by Microsoft:
 - Processor: 1 GHz or faster
 - RAM: 1 GB (32-bit) or 2 GB (64-bit)
 - Hard disk space: 16 GB (32-bit) or 20 GB (64-bit)
 - Graphics card: Microsoft DirectX 9 graphics device with WDDM driver
- Any Windows tablet with:
 - RAM: 2 GB
 - Resolution: 1024 x 768
- OXO Connect Release 2.0 or higher with the PIMphony Pro-Team-Touch license
- OmniPCX Office RCE Release 10.1 or higher with the PIMphony Pro-Team-Touch license

Free try & buy

- Two-month free trial for PIMphony Touch. The two-month trial period starts when the first user opens their free version of PIMphony Touch.