

## My Instant Communicator for Mobile Devices .....

Alcatel-Lucent OmniTouch™ 8600 My Instant Communicator mobile edition extends your IP Telephony system to cellular coverage areas and leverages your wireless LAN infrastructure to reduce on-site/off-site mobile communication costs.

The OmniTouch 8600 My Instant Communicator mobile edition delivers enterprise communication services to a wide range of single-mode (cellular) and dual-mode (cellular/WiFi) devices: RIM BlackBerry®, Apple® iPhone™, Nokia Eseries™, Microsoft Windows Mobile® (Q3 2009) and Google® Android™.

**Stay business connected, anywhere.** The Alcatel-Lucent solution improves personnel accessibility and productivity by keeping people connected anytime, anywhere, as, for instance:

- Need immediate expert or support assistance?
  - Perform a directory lookup and select the best media to communicate thanks to contact presence information
- When leaving the airplane, which business communications took place?
  - Check your voice mails, missed calls or callback requests and instantly call back people
- Contract discussion when boss is calling?
  - Use the best media to answer and offer Instant Messaging or e-mail as a more discrete media



## Feature Summary

<b>My Instant Communicator Mobile</b>	<i>Windows Mobile</i>	<i>Nokia Eseries</i>	<i>BlackBerry</i>	<i>Android</i>	<i>iPhone</i>
Single business number	✓	✓	✓	✓	✓
Single business voicemail	✓	✓	✓	✓	✓
Visual voicemail	✓	-	✓	✓	✓
Directory lookup	✓	✓	✓	✓	✓
Business call history	✓	-	✓	✓	✓
Notifications Voice messages, callback requests, missed calls	✓	-	✓	✓	✓
Business caller identification	✓	✓(1)	✓	✓	✓(1)
Make a call <ul style="list-style-type: none"> <li>▪ From the local contact list or corporate directory</li> <li>▪ From the enterprise dialing plan</li> <li>▪ From the business call history</li> <li>▪ From the voicemail interface</li> <li>▪ Through the company switchboard operator</li> </ul>	✓	✓(2)	✓	✓	✓
Mid-call control	✓	✓	✓	✓	-
Device handoff (move an active call to the fixed phone)	✓	✓	✓	✓	-
Media blending (voice, instant messaging, e-mail)	✓	✓(4)	✓(3)	✓(3)	✓(4)
Rich presence <ul style="list-style-type: none"> <li>▪ User presence</li> <li>▪ Telephony presence</li> </ul>	✓ ✓	- -	- ✓	- ✓	- ✓
Instant conference	✓	-	-	-	-
Instant messaging	✓	-	-	-	-
Voice over WiFi	-	✓	-	-	-

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Virtual Private Network support	-	✓	✓ (BES)		-
Reverse proxy https support	✓	-	Not relevant	✓	✓
Business and private lifestyle management	✓(5)	✓	✓	-	-
Automatic fallback (keep voice services when data channel is lost)	✓	✓	✓	-	-
Application management (6) <ul style="list-style-type: none"> <li>▪ Software download over the air</li> <li>▪ Remote configuration and provisioning</li> </ul>	<ul style="list-style-type: none"> <li>✓</li> <li>✓</li> </ul>	<ul style="list-style-type: none"> <li>✓</li> <li>✓</li> </ul>	<ul style="list-style-type: none"> <li>✓</li> <li>✓</li> </ul>	<ul style="list-style-type: none"> <li>✓</li> <li>✓</li> </ul>	<ul style="list-style-type: none"> <li>✓</li> <li>✓</li> </ul>

(1) Local contacts only

(2) No voicemail interface and business call history

(3) Voice and e-mail

(4) E-mail only

(5) Semi-private mode available on Windows Mobile platform only

(6) Via the Alcatel-Lucent client management application for Windows Mobile, Nokia Eseries, Android and iPhone devices, via the BlackBerry infrastructure and tools for BlackBerry devices

➔ Detailed user guides are available for each kind of platform (please refer to them for more details on their Graphical User Interface):

- RIM BlackBerry
- Apple iPhone
- Nokia Eseries
- Microsoft Windows Mobile
- Google Android

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