



**Display**  
Comprises several pages giving information on the current call.

**Programmable keys and LEDs**  
The keys are divided into line keys, corresponding to the line LEDs, and function keys.

**Line LEDs**

- LED flashing: Call being made.
- Call in progress.
- Call on hold.
- Call on common hold.

**Some function keys are preprogrammed:**  
These keys differ according to the configuration of your telephone (single-line or multi-line).

- Switching between two calls (Broker call) (single-line terminal).
- Cancel an enquiry call (single-line terminal).
- Divert your calls to another terminal (single-line terminal).
- Temporarily storing a number to call again.
- Access the various mail services.
- Access your personal directory.
- To consult the list of unanswered ISDN calls or to make an ISDN call.
- Transfer call to another terminal (single-line terminal).
- Automatically redial the last number dialled.

**Light** indicating voice messages received or callback requests

**Hang-up key**  
To terminate a call or programming

**Audio keys**  
Loudspeaker:  
to share a conversation

to reduce loudspeaker or receiver volume to increase loudspeaker or receiver volume

## Receiving a call



lift the receiver

## Redialling



select the "redial" function



0155667000

number called

## Making a call-back request

your correspondent does not reply or is busy



"call-back request" function code

## Directory

## Programming your personal directory

Your directory can contain up to 12 numbers.



2 ABC



2 ABC



internal or outside number to be entered



directory

2 ABC

numeric key on which you want to programme the number



## Calling from your personal directory



directory



press programmed key

### Guarantee and clauses

We, **Alcatel Business Systems**, hereby declare that we assume

Digital terminal IDS 210 (Alcatel Reflexes 4010)

product to be compliant with the essential requirements of Directive 1999/5/CE of the European Parliament and Council.

Any unauthorised modification to the product shall render this declaration of compliance null and void. A copy of the original of this declaration of compliance can be obtained by post from:

**ALCATEL BUSINESS SYSTEMS**  
Technical Services - Approvals Manager  
1, route du Dr. Albert Schweitzer  
F 67408 Illkirch - France



## Using your telephone

## Making a call



lift the receiver



dial

OR



dial directly the number for your call

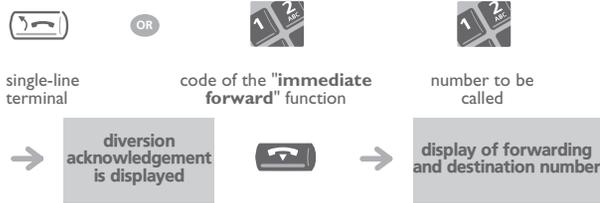


lift the receiver

To make an external call, dial the outside line access code before dialling your correspondent's number.

## Divert your calls to another number

## Divert your calls to another number



## Diverting your calls to your voice message service



## During a conversation

## Sending DTMF signals

During a conversation you sometimes have to send DTMF signals, such as with a voice server, an automated attendant or a remotely consulted answering machine. The function is automatically cancelled when you hang up.



## Calling a second person during a conversation

During a conversation, to call a second person.



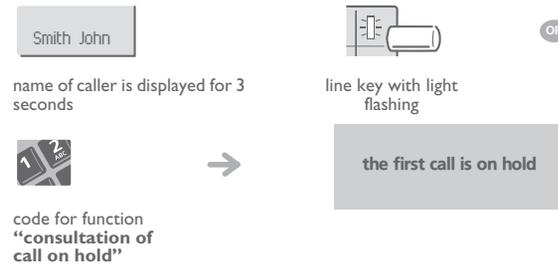
→ the first call is on hold

• To cancel your second call and recover the first:



## Receiving a second call

During a conversation, another person is trying to call you.



## Switching between two calls (Broker call)

During a conversation, a second call is on hold. To accept the second call:



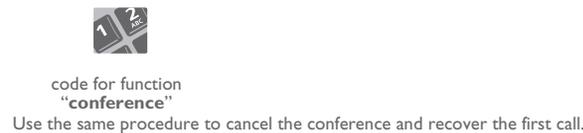
## Transferring a call

During a conversation, to transfer the call to another number:



## Three-way conference

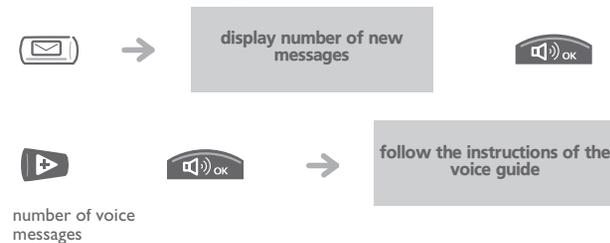
During a conversation, a second call is on hold.



## Voice message service

## Consulting your voice mailbox

The light indicates that messages have been received.



## Customize your terminal

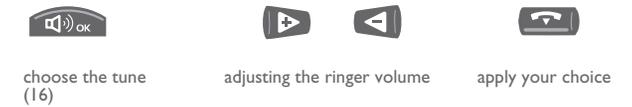
## Programming your personal code

This password controls access to the programming and terminal locking functions by the user (default password: 0000).



## Adjusting the audio functions

Terminal idle:



## Adjusting screen brightness



## Installing the programmable key label

A printed label is supplied with the terminal. This should be installed beneath the programmable keys.



1. Insert a flat "blade" into the slot (1 slot per key block).
2. Raise the cover.
3. Slide the printed label into position.
4. Replace the cover.