

# Alcatel-Lucent helps Security and Commodity Authority (SCA) to increase the mobility of its employees

## Security and Commodity Authority (SCA) in UAE

### CHALLENGES

- Struggling with their previous system SCA were looking for Initiatives to improve the mobility solutions
- Wanted to ensure people moving around countries and offices could all be connected securely to back-end systems
- Needed to prepare to adopt fully converged solutions and Bring Your Own Device (BYOD) technology

### PRODUCTS & SOLUTIONS

- Alcatel-Lucent OmniPCX Enterprise R10.0
- Alcatel-Lucent OmniVista 8770 R1.0
- My IC R6.5 with unified messaging
- My IC on Blackberry

### BUSINESS & TECHNICAL BENEFITS

- Savings of 25 percent on GSM costs so far
- Increased business benefits with the mobility capability of the Alcatel-Lucent Voice solution

### DEAL FACTS & FIGURES

- Date deal won: Q2 2011
- Implementation date: January 2012
- Business Partner: Al-Futtaim Technologies



“Overall I am very happy with the solution; I’ve been working for six years with Alcatel-Lucent solutions and plan to expand with new offices, as well as increase the number of mobile employees. I am seriously considering a full converged voice and data solution with Alcatel-Lucent.”

Rafeea Al Suwaidi

Head Of IT Operations & Technical Support

### CUSTOMER DETAILS

- Location: Abu Dhabi, United Arab Emirates
- Vertical: Financial