Tier-1 T-Server
New Switch\Link Version Support

PA Announcement
Avaya Communication Server 1000 Release 7.5
(CS1000 R7.5)

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1.   Product Availability

We are very pleased to announce the interoperability support Avaya Communication Server 1000 Release 7.5 (CS1000 R7.5), effective July 14th, 2011.

PA support of the CS1000 R7.5 is available starting with: **Genesys T-Server for Nortel Communication Server 1000 with SCCS/MLS** *Release 8.0.1+*, and is continued with the: **Genesys T-Server for Nortel Communication Server 1000 with SCCS/MLS** *Release 8.1.0+*

The testing was performed using **Avaya Aura™ Contact Center 6.1 (AACC 6.1)**. We continue to support Avaya CCMS Link via Meridian Link Services (MLS). AACC MLS link is backwards compatible to CCMS MLS link.

Please refer to the Genesys Supported Media Interfaces Reference Manual for the list of supported AACC, CCMS, PBX, and T-Server combinations.

The *Switch and Link Versions Support Policy for Tier 1 Switches* applies:
1 - We upgrade the switch to the latest switch version and test it with the latest GA version of T-Server.
2 - We upgrade the switch to the latest link version and test it with the latest GA version of T-Server.
3 - We announce the support based on the latest switch version. Customers may choose the latest link version or older link versions. Any compatibility issues discovered between the latest switch version and link version needs to be addressed to the switch vendor.
4 - The latest GA version of T-Server will then support all previous versions of the switch in compatibility mode.
5 - If you need to upgrade the switch version, the latest GA version of T-Server must be used together with any previous Genesys suite versions. The only Genesys migration activity needed is a T-Server upgrade.

2.   New Features
There are no new T-Server features associated with this support.

3.   Product Compatibility
The Genesys 8.x T-Servers are compatible with 7.x, and 8.x Framework environments.
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## 4.	Migration Guidelines
Procedures for migrating to Genesys 8.x T-Servers can be found in the T-Server Migration chapter of the Genesys Migration Guide
http://genotype.genesyslab.com/library/retrieve/default.asp?item=AFD71A7A5A3A9AFADABA1A 638CF1F803&view=item

## 5.	Pricing
For Genesys T-Servers the sellable Item is:
- Genesys Inbound Voice (**CIM Platform SS or CIM Platform MS are a pre-requisite**)

When Sellable Item Genesys Inbound Voice is ordered, the following CDs are shipped:
- Stream Manager CD
- Media DVD
- IP Media Enterprise Edition CD

Media DVD is also shipped as part of Genesys Framework Standalone and Genesys Network Voice.

Use version 8 technical licenses.

Please refer to Xchange for the published price-list.

## 6.	Order
Contact Order management to order sellable Item. Use version 8 technical licenses.

## 7.	Documentation
T-Server documentation is available on the Genesys Technical Support website:
http://genotype.genesyslab.com/support/home/index/

## 7.	Reference Documentation
Please see the Switch and T-Server Support Roadmap for the latest forward looking information. It is updated frequently:
https://xchange.genesyslab.com/xchange/base/Base library/Switch_and_T-Server_support_roadmap.docx

There may be a difference between this document and the Genesys Supported Media Interfaces Reference Manual document, which is updated less often:
http://genotype.genesyslab.com/xing/dl/retrieve/default.asp?item=A9CB309AF4DEB8127C5640A 3C32445A7&view=item
The next version of SMI will list the CS1000 R7.5 support.

## 8.	If you need further help
Any technical questions should be addressed to Genesys Technical support.

## 9.	Acknowledgements
Warm thanks to the engineering, telecom, tech-pub, production, project management, product management and marketing teams and all those involved in making this product release a success.
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