

## Cannizzaro Hospital of Catania implemented a new reliable and affordable network infrastructure based on IP technology, thanks to Alcatel-Lucent and Com.Tel

### CANNIZZARO HOSPITAL - CATANIA

#### CHALLENGES

- Replacement of the existing systems with a reliable and affordable VoIP solution with a scalable and modular architecture
- Availability of a modern technology certified SCP CNIPA including the provision of value-added voice services in all IP terminals

#### PRODUCTS & SOLUTIONS

- Alcatel-Lucent OmniPCX Enterprise
- Alcatel-Lucent 4645 Voice Messaging Services
- Alcatel-Lucent IP Touch 4018 e 4028
- Alcatel-Lucent OmniTouch Contact Center Standard Edition
- Alcatel-Lucent OmniVista 4760

#### BUSINESS & TECHNICAL BENEFITS

- Better management of Total Cost of Ownership (TCO)
- Scalable and modular architecture that easily allows to add and move new phone extensions by connecting IP phones to the LAN
- Voice messaging services centralization
- Upgradable to Unified Communication and Collaboration

#### DEAL FACTS & FIGURES

- Deal won date: 2011
- Implementation date: 2011
- Business Partner: Com.Tel



“The proposed solution has been analyzed by considering both technology and cost savings. The choice we made fully satisfies our needs.”

**Francesco Poli**  
**Direttore Generale**  
**Azienda Ospedaliera Cannizzaro**

#### CUSTOMER DETAILS

- Location: Italy
- Vertical: Healthcare
- 700 beds, 100 employees