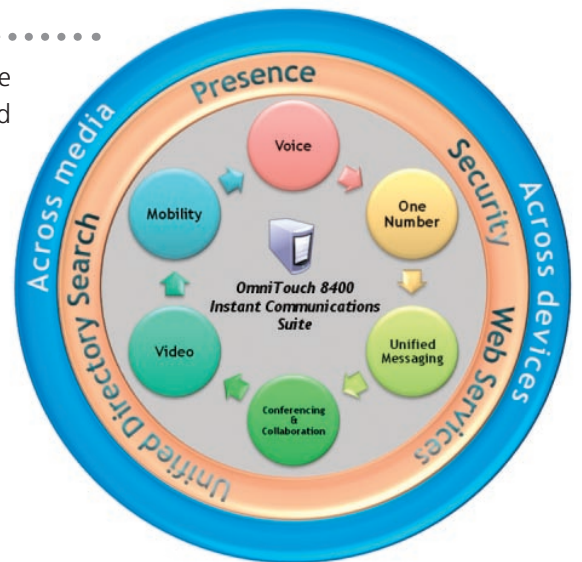


# Alcatel-Lucent OmniTouch 8400 Instant Communications Suite

## General Presentation

**OmniTouch 8400 Instant Communications Suite** is a software suite using the latest technologies and providing a full set of IP-based unified communication applications. These applications allow subscribers to tailor, control and manage calls, messages, directories, collaboration tools and information from any location, using any device and any interface, in ways never before thought of.

**OmniTouch 8400 Instant Communications Suite offers** the worldwide integrated multi-media, multi-session, multi-terminal unified communications application, called **OmniTouch 8600 My Instant Communicator**, enabling the end-user to experience smoothly new facilities.



## Terminals and Interfaces

Instant Communications Suite can be accessed from various types of terminal and interface, which means you can use your communication tools wherever you are (at the office, away on business, in a meeting, at home, etc.)

The following terminals and interfaces are available:

	Desktop (PC)	Mobile	Deskphone (IP Touch)
My Instant Communicator	✓	✓	✓

	IBM Desktop integration		Microsoft Desktop integration	
	Lotus Sametime	Lotus Notes	Office Communicator	Outlook
Telephony services	✓	✓	✓ (1)	✓
Messaging services		✓		✓
One Number services (2)	✓	✓		✓
Audio conferencing services	✓		✓	

(1) Via Genesys Enterprise Telephony Software (GETS)

(2) Shortcut to the Web application

# Instant Communications Suite services

Using **Unified Messaging services**, all your e-mail, voice and fax messages are brought together in one Inbox using your own messaging client (e.g. Microsoft Outlook or Lotus Notes). Furthermore, you can consult your messages from a web interface or a telephone set.

**Telephony services** are real-time telecommunications management tools which can be accessed either from your office or when you are away on business. When you are away, Telephony services give you access to audio functions from any telephone (your mobile or home phone for example) and enable you to use voice over IP with your multimedia PC.



**One Number services** allow you to route your incoming calls according to rules which you define. Using these routing functions, One Number services accompany the user when away on business and filters calls according to the caller, time and geographical origin of the call.

**Fax services** leverage IP telephony investments, and really take advantage of the IP technology which has now attained massive acceptance from organizations of all sizes and sectors with its promise of cost savings, increased mobility, and optimized operational efficiency.

**Conferencing & Collaboration services:** from simple dial-in audio conferencing to multimedia, multiparty collaboration with instant messaging, application sharing, presentation sharing, and video conferencing.



**Mobility services** represent the extension of unified communications and collaboration to mobile user's devices. Mobilizing unified communications matches mobile users need to stay connected wherever they are.

All above services are powered by transversal services, such as unified directory access, Personal Information Management, events notification, rich presence (telephony and instant messaging), security, redundancy and web services.