



PhaseIn | Phones

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21/11/2012

Alcatel-Lucent 500Ex DECT Handsets phase in from Jan 7th 2013, it will replace 300Ex DECT Handset

The Alcatel-Lucent 500Ex DECT Handset will be introduced in Alcatel-Lucent OpenTouch Suite for SMB and OpenTouch Suite for MLE commercial offers. This product will replace the existing 300Ex DECT Handset which is in phase out at the same date.

Dear Partner

The Alcatel-Lucent 500Ex DECT Handset will be introduced in the OpenTouch Suite for SMB and OpenTouch Suite for MLE catalogues of the January 2013 Offer.

This product will replace the 300Ex DECT handset which is in phase out at the same date.

500Ex DECT Handset:

The 500Ex DECT Handset is aimed for hazardous harsh environments (Industrial, healthcare) where there are potential risks of explosion and integrates the 500 DECT full set of features:

- Rugged design with IP54 ingress protection
- Color display
- Loudspeaker & wired headset connection
- Bluetooth headset connectivity (Headset profile 1.1)
- Display & keypad backlight
- Vibrator
- Alarming & notification features
 - Alarm key
 - Man down
 - No movement
 - Shock detection
- Location detection (requires an additional server)
- Personal phone book
- Calendar

The 500Ex DECT Handset will be available in the catalogues:

- 500Ex DECT Handset

3BN67213AA

box contains: Handset, Ex battery, belt clip



The following list of accessories will be orderable in the catalogues:

- 500Ex DECT Handset battery 3BN67214AA
replacement for the original battery delivered with the product



- All other accessories that are in the 500 DECT Catalogues can be used
All charger models and PSU shall be used outside the explosive zone

Communication server compatibility:

The 500Ex DECT handset (as the 500 DECT handset) will be supported by the following Communication server releases

- OpenTouch Suite for SMB (OXO): R8.0.1 and above
- OpenTouch Suite for MLE (OXE): R10.0 and above

Product availability may vary according to country approval progress. For a detailed status on your country product availability, please refer to the document on the Alcatel-Lucent Business Portal . This document will be regularly updated with the latest available information.

300Ex DECT Handset

The following items are withdrawn from catalogues:

- 3BN67303AA 300 Ex DECT Handset
- 3BN67314AA 300 Ex DECT handset Carrying Case

Orders after January 7, 2013 will be filled, stock permitting, during the catalog overlap period.

Software Support policy

- Not applicable

Hardware Support policy

For these products the contractual maintenance and repair conditions apply:

- From January 7, 2013 through July 7, 2015: Return to Factory (RTF) and Advanced Replacement (AVR) services will be available.
- From July 8, 2015 through Jan 07, 2018: Repair only Return to Factory (RTF) will be offered.

The following items are kept in the catalogues until end of Hardware support

- 3BN67315AA Li-Ion battery for 300 Ex DECT handset

Type of Partner: Direct Resellers, VAD, Indirect Resellers, Global Partners

Accreditation: All

Geographic Area: Worldwide except China, Turkey, Israel, Cuba

The content of this eFlash may not apply to your region and/or to your certification level.

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