



Car dealerships, improve customer service by enabling your employees to be reachable both on the move and across departments with an Alcatel-Lucent integrated communication solution.

You have several departments – Sales, Repair Shop, Spare Parts Shop – and customer calls often need to be routed from one department to another. Your employees are often on the move, between departments or on the road. They need to be reachable wherever they are.

ANYWHERE, ANYTIME AVAILABILITY

- + While taking a customer on a test drive, showing a car in the lot or showroom, in a meeting, in another department – or anywhere in between
- + One phone number for your office phone and mobile device
- + Call management from a smartphone or mobile device: Voice mail, call transfer, call forwarding and a centralized address book

IMPROVED COLLABORATION AND A BETTER IMAGE

- + Better and faster collaboration among departments
- + Improved service and a professional image, resulting in satisfied customers and increased sales
- + The rapid response time that is required in this sector

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AT THE SPEED OF IDEAS™

Alcatel-Lucent
Enterprise



REDUCED COSTS

- + An automated attendant: The concierge without a salary
- + A complete solution that is easy to install and simple to use



Alcatel-Lucent solutions for SMB deliver communication systems that are integrated with your business operations, for a complete, simple answer to your business problems.

With the **OpenTouch Suite for SMB**, you'll have a customized communication system that can keep up with you.

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