



SMB in the hospitality sector, improve staff productivity, reduce costs and delight your guests with an Alcatel-Lucent integrated communication and hospitality solution.

In a competitive marketplace and a challenging economy, you need to increase productivity, reduce costs and ensure a memorable guest experience. The **Alcatel-Lucent OpenTouch™ Suite for SMB** provides:

BETTER STAFF PRODUCTIVITY

- + More efficient management with a fully integrated solution
- + High quality of service, leading to higher spending per customer and/or more bookings
- + Easy installation and usage with an intuitive interface and no training required

REDUCED COSTS

- + A complete solution with no additional costs – the concierge without a salary
- + Increased staff productivity because daily tasks are optimized
- + Control of telecommunications costs

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AT THE SPEED OF IDEAS™

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Enterprise

A BETTER GUEST EXPERIENCE

- + Convenient communication through the many features provided
- + A professional, friendly welcome in up to four languages
- + Help for guests to manage the costs of communications easily



Alcatel-Lucent solutions for SMB deliver communication systems that are integrated with your business operations, for a complete, simple answer to your business problems.

Everyone wins.
Your staff. Your guests.
And your bottom line.

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