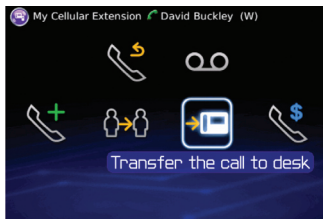


Alcatel-Lucent OmniTouch 8622 My Cellular Extension

The Alcatel-Lucent OmniTouch™ 8622 My Cellular Extension (MCE) is a powerful fixed-mobile convergence solution that extends the advanced voice features of the Alcatel-Lucent OmniPCX™ Office Communication Server or the OmniPCX Enterprise Communication Server to mobile devices.

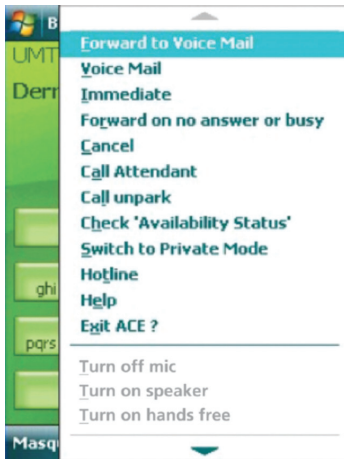


Features

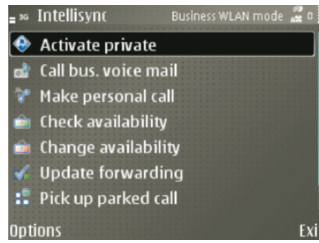


OmniTouch 8622 MCE for BlackBerry

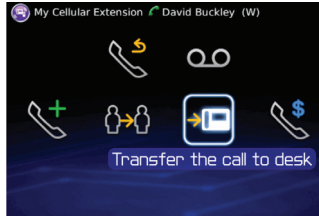
- One-number service
 - Single number, single identity for fixed and mobile devices (with simultaneous ringing)
- Business and private mode management
 - In business mode, incoming and outgoing calls go through the OmniPCX Enterprise or OmniPCX Office CS, offering services such as single billing, single identity and least-cost routing.
 - In private mode, incoming and outgoing calls go through the mobile operator.
- Call initiation (with your own business identity, that is your OmniPCX Enterprise or OmniPCX Office CS extension number)
 - From the local contacts list
 - Toward the attendant or company's switchboard operator
 - From the corporate directory
 - From the call history
- Access to the business voice mailbox
- In-conversation services
 - Transfer, three-party conference, hold/retrieve, callback, back and forth, reverse call...
- Dual-mode management (cellular and WLAN networks)
- Call forwarding settings
 - To the business voice mailbox, to a phone number, to the personal assistant
 - Without condition, when line is busy, on no answer
 - Forward status
- One-stop shopping including pre-packaged items
- Software download and settings over-the-air
- OmniPCX Enterprise and OmniPCX Office CS support



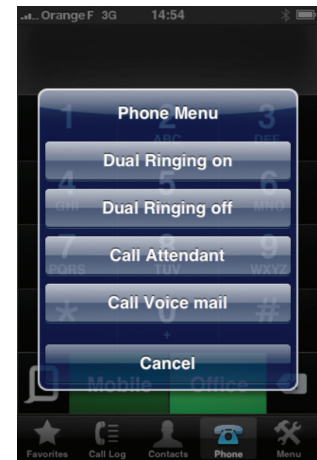
OmniTouch 8622 MCE for Windows Mobile



OmniTouch 8622 MCE for Nokia Eseries



OmniTouch 8622 MCE for BlackBerry



OmniEX for iPhone, a third-party application (sold and supported by an external provider) of the OmniPCX Enterprise ecosystem

Benefits

- Increases employee efficiency and productivity
 - Creates a borderless office with always-connected employees
 - Provides enterprise-grade voice services for off-site communications
- Saves time with an effective one-number service (join your contact whatever his or her current device)
- Improves customer satisfaction by increasing first-call resolution
- Controls and reduces costs
 - Cellular network — Significantly reduce mobile phone costs with savings on long-distance calls
 - WLAN network — Leverage the Wi-Fi® infrastructure for placing VoIP calls when at the office
 - Single billing for business calls
- Provides a unique user experience
 - OmniTouch 8622 MCE client applications integrate into the telephony application of the mobile phone

OmniTouch 8622 MCE software-based applications turn any mobile phone into an extension of the OmniPCX Enterprise or OmniPCX Office CS. The full suite of communication tools is made available on the leading-edge mobile platforms — Microsoft® Windows Mobile®, Nokia Eseries™, RIM BlackBerry® and Apple iPhone:

- Alcatel-Lucent OmniTouch 8622 MCE for Windows Mobile
- Alcatel-Lucent OmniTouch 8622 MCE for Nokia Eseries
- Alcatel-Lucent OmniTouch 8622 MCE for BlackBerry
- OmniEX for iPhone, a third-party software (sold and supported by an external provider) of the OmniPCX Enterprise ecosystem

Two main components are required to deliver Alcatel-Lucent cellular extension functions:

- A server application, hosted on an OmniPCX Enterprise or OmniPCX Office CS, provides corporate telephony services to authorized mobile devices.

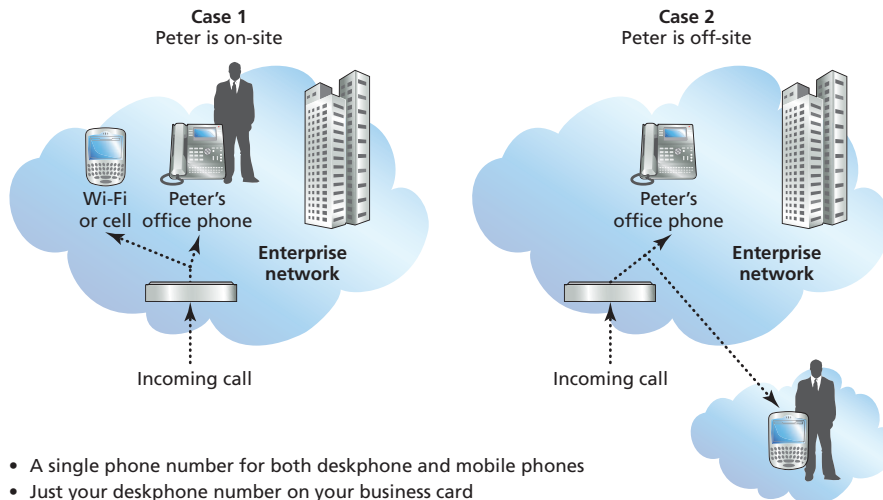
- A client application, hosted on the mobile device, provides an icon/ menu-driven interface to access OmniPCX Enterprise or OmniPCX Office CS features.

Business in motion – igniting the mobile enterprise

The seamless integration of the OmniTouch 8622 MCE within the OmniPCX Enterprise or OmniPCX Office CS means no extra hardware costs, no infrastructure changes, no dedicated link to a mobile carrier network, and no need for a data channel.

By simplifying communications through features such as one-number service, business and private mode management and mobile-to-desk phone roaming, enterprise businesses can significantly improve employee productivity, increase customer satisfaction and lower costs.

Figure 1. "One business number" concept – Incoming call illustration



- A single phone number for both deskphone and mobile phones
- Just your deskphone number on your business card

Table 1. Features of Alcatel-Lucent cellular extension solutions on the OmniPCX Enterprise and OmniPCX Office Communication Servers

FEATURE	ALCATEL-LUCENT OmniPCX ENTERPRISE COMMUNICATION SERVER				ALCATEL-LUCENT OmniPCX OFFICE COMMUNICATION SERVER	
	OmniTouch 8622 MCE FOR WINDOWS MOBILE	OmniTouch 8622 MCE FOR BLACKBERRY	OmniTouch 8622 MCE FOR NOKIA ESERIES	OmniEX FOR iPHONE ¹	OmniTouch 8622 MCE FOR WINDOWS MOBILE	OmniTouch 8622 MCE FOR NOKIA ESERIES
One-number service	✓	✓	✓	✓	✓	✓
Business and private mode management	✓		✓		✓	✓
Call initiation:						
• From the call history	✓	✓	✓	✓	✓	✓
• From the local contacts list	✓	✓	✓	✓	✓	✓
• Toward the attendant	✓	✓	✓	✓	✓	✓
• From the corporate directory		✓ ²				
Access to the business voice mailbox	✓	✓	✓	✓	✓	✓
Business call history		✓		✓		
Access to local and favorite contacts				✓		
Call forwarding:						
• Without condition, when line is busy, on no answer	✓	✓	✓	✓	✓	✓
• To the business voice mailbox	✓	✓	✓	✓	✓	✓
• To a phone number	✓	✓	✓	✓	✓	✓
• To the personal assistant	✓		✓		✓	✓
• Forward status	✓		✓		✓	✓
Dual-ring On/Off ³	✓	✓	✓	✓		
In-conversation services	✓	✓	✓			
Dual-mode cellular and Wi-Fi			✓ ⁴			

¹ Third-party application (sold and supported by an external provider) of the OmniPCX Enterprise ecosystem

² BlackBerry Enterprise Server (BES) infrastructure needed

³ Dual-ring On means both fixed and mobile phones ring. Dual-ring Off means only fixed phone rings. Feature is available in OmniPCX Enterprise Communication Server Release 9.0 and later versions.

⁴ Manual handover control from Wi-Fi to cellular

Mobile device requirements: Refer to the device white list (list of smartphones tested with OmniTouch 8622 MCE), which is available on the Alcatel-Lucent Business Partner Web Site.

Supported languages for Nokia and Windows Mobile devices: Chinese (simplified Chinese), Danish, Dutch, English US, Finnish, French, German, Italian, Norwegian, Portuguese, Spanish, Swedish

Supported languages for BlackBerry device: English US, French, German, Portuguese, Spanish

www.alcatel-lucent.com Alcatel, Lucent, Alcatel-Lucent and the Alcatel-Lucent logo are trademarks of Alcatel-Lucent. All other trademarks are the property of their respective owners. The information presented is subject to change without notice. Alcatel-Lucent assumes no responsibility for inaccuracies contained herein. Copyright © 2009 Alcatel-Lucent. All rights reserved.
EPG3310091102 (12)

