

## Alcatel-Lucent OmniTouch 8660 My Teamwork For IBM Lotus Sametime

Alcatel-Lucent OmniTouch™ 8660 My Teamwork™ Conferencing and Collaboration for IBM® Lotus® Sametime® combines the rich enterprise instant messaging, presence services and web conferencing features of IBM Lotus Sametime with the award-winning OmniTouch 8660 My Teamwork Conferencing and Collaboration (My Teamwork) product. The result delivers real savings for enterprises by eliminating third-party audio conferencing service providers while leveraging the IBM Lotus Sametime client interface to provide users with a single unified tool to manage.



The Alcatel-Lucent integration supports IBM Lotus Sametime to provide ad hoc click-to-conference and scheduled audio conferencing. The OmniTouch 8660 My Teamwork audio conferencing solution runs on a single software based server with no additional client or hardware required — all features are completely embedded within the IBM Lotus Sametime Connect and Meeting Center clients.

OmniTouch 8660 My Teamwork for IBM Lotus Sametime offers audio recording capability and advanced audio conferencing features like leader and participant access codes, dial-in and dial-out access, mute/un-mute, conferencing locking, and voice activity indication.

### Key features

#### Audio conferencing

- Scheduled, recurring, and ad hoc click-to-conference modes
- Start an ad hoc conference with contacts or phone numbers
- View and edit scheduled conferences
- Join conferences via a web page login or dial-in number with passcodes

- Click-to-conference capability from Lotus Notes and Microsoft® Outlook®
- Leader and participant conference access codes
- External users – vendors, customers and partners – can attend conferences

#### Audio conference controls

- Add additional conference participants (contacts or phone numbers)
- Call control via IBM Lotus Sametime interface or My Teamwork telephone user interface
- Hold, mute and drop controls
- Active talker indication
- Conference locking

#### Recording and playback

- View, play and distribute audio recordings
- Store securely on server or download locally
- Non-provisioned users such as vendors or prospects can access recordings via URL
- Password protection

## Key benefits

- Saves money with premises-based audio conferencing
- Uses IBM-supported APIs for seamless integration
- Embeds click-to-conference and recording capabilities within the Lotus Sametime Connect client
- Simplifies conference scheduling, recording and joining by integrating with the IBM Lotus Sametime Meeting Center Web Conferencing Portal
- Enables enterprise conferencing across any network with any PBX
- Offers flexible deployment through premises-based and hosted or hybrid services with operator console features
- Complements other Alcatel-Lucent products such as the OmniTouch 8464

- Meet-Me Audio Conference Bridge, a plug-and-play appliance perfect for the Lotus Sametime environment.
- Creates secure and private meetings through conference-specific passcodes
- Connects external customers, partners and suppliers with call-back services

## Return on investment

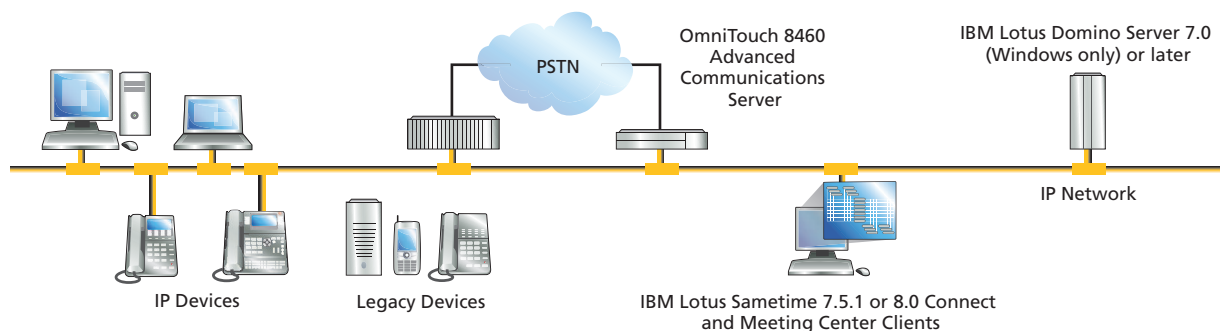
For companies looking to deploy or are already using IBM Lotus Sametime, the integrated solution delivers a speedy return on investment (ROI) by eliminating third-party audio conferencing costs. Unlike expensive proprietary hardware-based solutions, OmniTouch 8660 My Teamwork for IBM Lotus Sametime is completely software-based and runs on a standard computer with virtually plug-and-play installation and little

day-to-day support for low total cost of ownership (TCO). Additional savings are realized with the software licensing capability because upgrades and added capacity are managed without requiring the expense of additional hardware.

## Flexible solution

Powered by the Alcatel-Lucent OmniTouch 8460 Advanced Communications Server, the solution supports Alcatel-Lucent OmniPCX™ Enterprise Communication Server and OmniPCX Office Communication Server, as well as legacy telephone switches with mixed IP and PSTN calling. With its scalability and intuitive operator console, the OmniTouch 8660 My Teamwork for IBM Lotus Sametime can also be offered as a managed service or hosted solution.

## My Teamwork Audio Conferencing for IBM Lotus Sametime



## Technical specifications

### Capacity

- Maximum number of conferences per server: 600
- Maximum number of G.711 calls per server: 1200
- Maximum number of G.729A calls per server: 900
- Maximum number of G.726-32 calls per server: 900
- Integrated PSTN/TDM gateway (optional)
- Maximum TDM users per server
  - T1: CAS 192, CCS 184
  - E1 (Euro-ISDN): 240
- 30,000 provisioned users per application server
- Stack servers for scalability, conference spanning, and redundancy

- Geographic server distribution for toll calling arbitrage

### Interfaces and protocols

- DTMF, HTTP, HTTPS, MGCP, SIP, SMTP, SNMP, XML
- VoIP Transport: RTP
- Audio codec: G.711 A-law and Mu-law, G.729A, and G.726-32

## Interoperability

### Alcatel-Lucent product support

- OmniPCX Enterprise and OmniPCX Office
- OmniTouch 8400 Instant Communications Suite (ICS)
  - OmniTouch 8600 My Instant Communicator

- OmniTouch 8460 Advanced Communications Server
- OmniTouch 8464 Meet-Me Audio Conference Bridge
- OmniVista 4760 Network Management System
- VPN Firewall Brick™ Security Appliance family
- VitalQIP™ DNS/DHCP IP Management Software
- VitalQIP Appliance Manager family
- VitalSuite™ Performance Management Software
- Other vendors' RFC 3261 compliant PBXs (e.g., Cisco® CallManager, Avaya SIP Enable Services), PSTN gateways, soft switches and soft phones
- Any network (PSTN and IP) or phone (PBX, soft phone, mobile)

### System requirements

#### Capacity

- OmniTouch 8460 ACS, Release 7.1.3 or later running OmniTouch 8660 My Teamwork 5.01 or later
- OmniTouch 8660 MyTeamwork supports IBM Lotus Sametime releases 7.5.1 and 8.0.1 with licensed telephony
- IBM Lotus Domino Server 7.0 (Windows only) or greater determined by version of IBM Lotus Sametime in use
- See operating system, server, hardware and browser requirements for IBM Lotus Sametime at [www.ibm.com/lotus/sametime](http://www.ibm.com/lotus/sametime)

Ready for

**IBM Lotus**  
software

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